



31<sup>st</sup> October 2017

To whom it may concern

**SUBJECT: SCANNING OF IDENTIFICATION DOCUMENTS FOR GIFT CARD PURCHASES**

In terms of the Financial Intelligence Centre Act 38 of 2001 and its subsequent amendments (**Act**), The Standard Bank of South Africa Limited (**we**) are, amongst others, required to identify any person or entity with whom we do business. To ensure that we comply with our obligations in terms of the Act, it is necessary that you scan and store a customer's identification document when they purchase a gift card from you.

Your efforts in this regard will contribute to minimising the risk of gift cards being used for illegal, terrorist or money laundering activities.

We remind you that it is a requirement to report any suspicious or criminal activity to the Financial Intelligence Centre (**FIC**). This can be done as specified in the training material provided to you.

Your assistance in attending to the above obligations is appreciated.

For any queries, please email [CardQueries@standardbank.co.za](mailto:CardQueries@standardbank.co.za)

Yours faithfully

**STANDARD BANK GROUP CARD AND EMERGING PAYMENTS DIVISION**

Standard Bank Card and Emerging Payments, 9<sup>th</sup> Floor West, 30 Baker Street, Rosebank, 2196 / PO Box 61690 Marshalltown 2107 South Africa  
Tel. Switchboard: +27 (0)11 721 6000 / [standardbank.co.za](http://standardbank.co.za)

The Standard Bank of South Africa Limited (Reg.No. 1962/000738/06) Authorised financial services and registered credit provider (NCRCP15)

Directors: TS Gcabashe (Chairman) SK Tshabalala\* (Chief Executive) A Daehnke\* RMW Dunne<sup>1</sup> G Fraser-Moleketi Hao Hu<sup>2</sup> GMB Kennealy  
BJ Kruger\* JH Maree NNA Matyumza KD Moroka ML Oduor-Otieno<sup>3</sup> AC Parker ANA Peterside cov<sup>4</sup> MJD Ruck PD Sullivan<sup>5</sup> BS Tshabalala JM Vice Lubin Wang<sup>2</sup>

Company Secretary: Z Stephen 1/06/2017

\*Executive Director <sup>1</sup>British <sup>2</sup>Kenyan <sup>3</sup>Nigerian <sup>4</sup>Australian <sup>5</sup>Chinese